



MARQUIS
COMPANIES

Marquis Companies Announces Implementation of Voyce On-Demand Language Interpretation

Mobile app gives senior care staff ability to break down language barriers with patients and residents to provide quality service and care

July 29, 2021 — Marquis Companies, a fifth generation senior service provider, today announced a strategic partnership with Voyce professional language interpretation services to help residents, their families, and staff, communicate effectively when parties do not speak the same primary language.

Real-time access to live, professional interpreters through the Voyce app via a mobile device allows Marquis staff and caregivers to communicate with residents and their families when filling out admission paperwork, conducting consultations, gathering assessment data, hosting social visits or physician visits, and assisting with resident communications and interventions. Voyce's network of interpreters have undergone more than 60 hours of professional medical interpreter training, ensuring they offer service that is HIPAA compliant and can effectively translate medical terminology.

"The Voyce app is designed to help anyone struggling to communicate effectively due to a language barrier, be it physicians, senior living caregivers, or healthcare workers," says Andrew Royce, CEO of Voyce. "Our expansive network of medically trained interpreter staff represents more than 235 languages and dialects, ensuring that no matter how many different languages are spoken across the Marquis network, we have a live person who can help you facilitate the conversation."

"Our staff is thrilled with the ease of use of the Voyce app when accessed through the facility's mobile phones and devices," says Lynn Hughs Jensen, Recreational Activities Consultant for Marquis Companies. "The simplicity of selecting a language, pushing the button to call an interpreter, communicating with a resident and the families who care about them, has in a short time resulted in a positive experience where everyone is able to understand each other."

About Voyce

Voyce is a technology company deeply committed to helping people in need facing language barriers, enabling them to easily and quickly communicate and get help. Voyce's professional and qualified language interpreters provide interpretation across a variety of technology and telehealth platforms in 235+ languages and dialects, including American Sign Language. Across the U.S., Canada, U.K. and globally, Voyce supports thousands of sessions a day providing language assistance to those in need. Learn more at voyceglobal.com.

About Marquis

Founded in 1989, national senior care advocate and industry leader, [Marquis Companies](https://marquis.com) is a fifth generation provider of award winning senior services that enthusiastically promotes vitality of life and safety under three banners: [Marquis](https://marquis.com) owns and operates 28 independent living, assisted living, post acute rehab and memory care facilities in Oregon, California and Nevada; [Consonus Healthcare](https://consonus.com) provides [contract rehab](https://consonus.com) therapy and geriatric certified pharmacy services. Its company owned [Consonus Pharmacy](https://consonus.com), is a highly specialized, long term care pharmacy (LTCP), serving 50,000 seniors in 700 facilities nationwide, including Marquis'; and [AgeRight](https://ageright.com), a network of providers offering post acute care patients Medicare Advantage Health Plans, AgeRight Clinical Services, AgeRight Home Health and AgeRight Home Care. These providers are devoted to improving the patient's quality of life, while containing healthcare costs. Marquis Companies is based in Portland, Oregon and remains family owned.



MARQUIS
COMPANIES

Contact:

Delaney Shields

Marquis Companies

dsshields@marquiscompanies.com

971.206.2064

Heather Shea

Voyce

Heather.shea@ogilvy.com

617.899.4021