

QUESTIONS TO ASK AN ASSISTED LIVING FACILITY ABOUT MEDICAL SERVICES

When selecting an **assisted living** facility, it's important to consider the medical services available and the overall cost of care.

DAILY LIVING & HEALTH CARE SERVICES

Keep any special medical needs and chronic conditions in mind when asking about medical support.

- Do you offer assistance with medication management?
- Do you offer pharmacy services onsite?
- What are your procedures for emergency health events?
- Do you provide transportation to medical appointments?
- Will you work with my physician to keep my medical records up to date?
- Do you have a nurse onsite to assist with questions and concerns?
- What are the options if additional **long term care** or **post hospital care** is needed after a surgery?
- Do you offer specialized **memory care** services?
- Are there therapy options, like speech and physical therapy, available onsite?

Costs and Contracts

Transparency of costs is essential when choosing an assisted living facility.

- Will the contract disclose all of the costs for care and services, or will it contain hidden fees that are invoiced monthly?
- Is a tiered pricing model available? If so, what does each level of care include?
- Are there additional charges for services like transportation and medication assistance?
- If a health event occurs and hospitalization or specialized post acute care is needed at another facility, will monthly fees increase?
- Do you accept Medicare, Medicaid, VA benefits and other health funding?
- What is your billing model? Do you offer electronic payment options, in addition to paper statements?

ASSISTED LIVING CAMPUSES FOR AGING-IN-PLACE SAFELY

Our assisted living facilities are designed with your peace and comfort in mind, as the next stage in your aging journey begins.