

# INTRODUCING: "SafeLink"



*One of the most difficult and painful challenges of the COVID-19 pandemic has been the necessary physical separation of our residents from their families and friends. That's why we're so excited to introduce "SafeLink," a plexiglass panel that will allow safe face-to-face visits while minimizing the continuing risk of exposure to the virus. This innovative approach is possible through a waiver we've received by working closely with state authorities.*

*At each Marquis facility, we have created an outdoor covered visitation area that will feature "SafeLink." We will transport your loved one to and from the facility for your visit and sanitize all surfaces of the plexiglass panel before and after. Marquis facility staff will provide oversight to ensure safety procedures are followed, and any visitor who disregards them will be asked to leave the premises immediately.*

*We recognize that even "SafeLink" will not resolve all the frustration of physical separation at this time, but it represents a significant step toward more fulfilling interactions. Thanks in advance to all our residents, family members and friends for respecting the guidelines, so we can continue to facilitate these visitations safely.*

## **WHAT YOU WILL DO-**

### **Pre-Visit:**

- Schedule a visit with your loved one by contacting their Marquis facility. Facility staff at this time will let you know where to come for a visit check-in. Impromptu visits will not be allowed, except at the discretion of the facility administrator.
- Visits will be limited to two people at a time to allow for social distancing, and no more than four may attend a scheduled visit.
- Visits will be limited to 30-minutes.
- Bring a mask for your arrival and departure from the visitation area.

### **During Visit:**

- Once seated at the visitation area, your mask may be removed throughout your visit.
- No items may be passed through or around the plexiglass panel at any time. Any items for the resident must continue to be dropped off by our established protocol.
- Visitors may not go around the plexiglass panel for closer contact with resident. This action could place the resident, other facility residents and our staff at an increased risk of exposure to COVID-19.

### **Post-Visit:**

- Upon conclusion of the visit, visitors will sanitize their hands and put on their mask before departing.